



All prices include VAT @ 20%

Delivery extra: (Phone for charges)

Opening hours:

Monday to Thursday	8:30 until 12:30 then 13:30 until 17:30
Friday	8:30 until 12:30 then 13:30 until 17:00
Saturday & Sunday	Closed
Public Holidays [England]	Closed
April 25th [Anzac Day]	Closed
Days between Christmas & New Year	Closed

What is **ANZAC** day?

Have a look on the internet at- http://en.wikipedia.org/wiki/ANZAC_Day or- <http://www.anzac.govt.nz/>
or- http://www.awm.gov.au/commemoration/anzac/anzac_tradition.asp

Please ring before you come, to make sure we have the parts you want in stock.

Methods of Payment

- 1. In person:** Cash, American Express, Diners Club, Discover, Maestro, Mastercard, Visa, Visa Electron, V Pay also-Debit cards.
- 2. By post:** American Express, Diners Club, Discover, Maestro, Mastercard, Visa, Visa Electron, V Pay also-Debit cards. Cheque- (allow 7 working days to clear unless you send a Bank or Building Society draft).
- 3. By phone:** American Express, Diners Club, Discover, Maestro, Mastercard, Visa, Visa Electron, V Pay also-Debit cards.
- 4. By bank transfer:** Direct from most branches of Barclays Bank plc, via their 'Counter Automation' service to:-
Barclays Bank plc, 71 High Street, Staines, Middx. TW18 4PS
Account name: REAL STEEL (Embermere Limited t/a).
Account number: 20341827. Sort Code: 20-81-11
This service is normally free, even if you don't have an account with Barclays. (They will only accept cash).
Barclay's Swift No. is BARCGB22

NON EEC

Overseas customers do not pay VAT*. Divide listed price by 1.20 to remove VAT. (Books have no VAT).

EEC COUNTRIES

As from January 1st 1993 all customers from EEC countries must pay VAT at the standard rate. Companies with a valid EEC VAT number are excluded, if they can show satisfactory proof that the goods are being exported. Goods can be exported by Post, Airfreight, Courier, Truck & Seafreight.

We now offer various in-house machining processes for your engine. On our Rottler F65A CNC machine we can rebore cylinders, line bore main tunnels, reface cylinder blocks & heads to very tight tolerances. Using our Sunnen PM300 conrod boring machine we can recircle conrod big end eyes. Engines are balanced using a Hines Nascar type computerised balancing machine. Fitting unleaded valve seats, 3 angle seat work and other cylinder head jobs are carried out on a Sunnen VGS-20 machine. We can "fully dress" any one of our V8 engines. Our labour rate is presently £48.00 per hour plus the vat.

Special order items must be paid for in full at time of ordering and cannot be returned. Other goods supplied correctly will be subject to a minimum 10% handling charge**. The cost of the return freight, is the responsibility of the customer. If goods or packaging are used or damaged, goods cannot be accepted back. Electrical items correctly supplied, cannot be returned. Goods purchased from us more than 12 months previously cannot be returned. Permission must be obtained before any goods are shipped back.

Prices correct at time of printing, but subject to change without notice.

* Unless parts are collected.

**This charge will be reduced to 5% where the customer is buying more parts for the equivalent value.

E. & O.E.